

BARISTA ROOM (# 283)

	FRIDAY 9/27	SATURDAY 9/28
9 am	Room/speaker set up time	Room/speaker set up time
10am	Intro to Barista Skills Kirk Knipmeyer, Orleans Coffee (45 min)	Basic Coffee Tech for Baristas Jacob McManus, Good Ground Services (45 min)
11am	Intro to Coffee Varietals Catherine Mansell, Current Crop (45 min)	AeroPress On Bar Fernando Hernandez, AeroPress (45 min)
Noon	Becoming a Third Place (customer service) Devin Masters & Logan Torrance Luma Coffee Roasters (30 min)	Take Your Café Beyond Coffee (Introducing Cocktails & Mocktails) Rhiannon Enlil (30 min)
1pm	Basic Coffee Tech for Baristas Jacob McManus, Good Ground Services (45 min)	Becoming a Third Place (customer service) Devin Masters & Logan Torrance Luma Coffee Roasters (30 min)
2pm	Intro to Turkish Coffee / Coffee Shops Turgay Yildizli, Specialty Turkish Coffee (45 min)	Intro to Barista Skills Kirk Knipmeyer, Orleans Coffee (45 min)
3pm	Never Settle for Good Enough (cust service) Andrea Allen, Onyx Coffee Lab (45 min)	Primer on Specialty Tea Vanessa Facenda, Editor - Tea & Coffee Trade Journal (45 min)

NOTES: Education Program Manager is Rhiannon Enlil

Speaker Ready Desk is in 2nd Floor lobby near escalators. Same area as classrooms.